



HERITAGE SAUNA 3 YEAR LIMITED WARRANTY

Congratulations on your new sauna purchase! Your Heritage Sauna is built with quality, from the finest materials available. These saunas are warranted to be free of manufacturing defects, as they relate to both material and workmanship. Heritage, or their authorized-agent will replace or repair defective parts or equipment for the period of time stated below, and in accordance with the terms and conditions included herein. This warranty applies only when the product is installed according to Heritage Sauna's printed instructions, properly maintained and not subjected to misuse or abuse.

Term of Warranty

Wood components of your sauna:

Heritage Saunas guarantees the workmanship of your sauna, and shall repair or replace components that are defective due to workmanship or manufacturing, for a period of three (3) years from the original date of purchase, except in cases where the product is installed in a commercial location such as a gym, spa, apartment, condominium or health club. Such installations shall carry a warranty term of one year from the original date of purchase. Please note that wood is a natural product. A small amount of cracking, shrinkage and discoloration is normal in a sauna due to the normal heat and humidity created.

Glass components of your sauna:

The doors and windows in your sauna are made of tempered glass for safety. They are designed to withstand the hot, humid environment of your sauna. This sauna is warranted against glass breakage at the time of purchase. Thereafter, glass breakage is not covered by this warranty. If you need to replace a door or window, contact your dealer as your item may be available for separate purchase.

Electrical Components:

While much of the wiring is provided by your electrician, Heritage Saunas include wiring inside of the sauna walls for the light switches and light(s). This wiring and light(s) carry a 3 year warranty from the date of purchase, except in cases where the product is installed in a commercial location such as a gym, spa, apartment, condominium or health club. Such installations shall carry a warranty term of one year from the original date of purchase. For your safety, it's important to note that all wiring and hook-ups must be performed by a licensed electrician.

Your failure to use an electrician will void this warranty. Please note that your sauna heater is covered by a separate warranty which is provided by the sauna heater manufacturer. No coverage for your sauna heater is provided herein.

Registration. This warranty becomes valid only after the Limited Warranty Registration form is completely filled-out and signed by the original purchaser, and mailed to Heritage Sauna's authorized agent on the following page within sixty (60) days of the original purchase. This warranty applies only to the original purchaser, and shall not extend to subsequent owners.

Warranty Work. All warranty work must be authorized by Heritage Saunas prior to commencement.

Returns. A Return Authorization Number (RMA) issued by Heritage Saunas or its representatives must accompany all returned parts. Failure to do so may result in your item not getting repaired or replaced. Requests for repair, replacement, a return authorization, or any other warranty request should be directed to the following authorized agent IN WRITING: Premium Saunas, 1505 Gould Drive, Cookeville, TN 38506, or via EMAIL: sales@saunaplace.com. Please note that warranty issues shall involve repair and/or replacement of defective item(s) only, and that no refunds of the original purchase will be granted.

There are no warranties outside of those herein described. This limited warranty is in lieu of all warranties, expressed or implied, and of all other liabilities or obligations on the part of Heritage Saunas and your sauna dealer. There shall be no implied warranty of merchantability, and Heritage Saunas neither assumes nor authorizes any individual to assume for it any other liability or obligation in connection with the sale of its products. For the breach of this warranty, damages shall not exceed the lesser of the cost of repair or replacement. Repair or replacement shall be the exclusive remedy available to the purchaser.

Heritage Saunas shall under no circumstances be liable by virtue of this warranty or otherwise for any indirect, consequential, incidental, secondary or special damage of any nature to any property or person, either directly or indirectly, arising out of the use or inability to use a warranted product.

Lawsuits alleging breach of this warranty shall be commenced within one (1) year from the date of said breach.

LIMITED WARRANTY REGISTRATION FORM

Please fill-out and return within 60 days of original purchase to:
Premium Saunas, 1505 Gould Drive, Cookeville, TN 38506

The undersigned hereby acknowledges the receipt of the Heritage Saunas Limited Warranty and affirms that the date of purchase was _____, 20____, and further that the installation of the equipment will or has been completed according to the Heritage installation instructions. All electrical work has been performed by a licensed electrician. I have read this Limited Warranty, and agree to the terms and conditions in their entirety.

Purchaser: _____

Address: _____

City: _____, State: _____, Zip: _____

Phone: _____, Email: _____

Purchaser's Signature: _____

Your Sauna Model:

Heritage 1000-A (Spruce) []

Heritage 1000-B (Cedar) []

Heritage 1200 (Spruce) []

Heritage 1250-A (Spruce) []

Heritage 1250-B (Cedar) []

Heritage 1500 (Cedar) []

Heritage 2500-A (Spruce) []

Heritage 2500-B (Cedar) []

Other: _____